



NEW HAVEN / FAIRFIELD
COUNTIES
RYAN WHITE PLANNING COUNCIL

Albana Lame & David Colbert, Co-Chairs

Quality Improvement Committee Agenda

Thursday, November 5, 2020

12:00pm – 2:00pm

ZOOM Video Teleconference

To Join Zoom Meeting from your computer/laptop or tablet

<https://us02web.zoom.us/j/88929029219?pwd=Yk1wYUhuY2FKQitJSGxNbXRkbVpkZz09>

To join via Cell Phone/Telephone:

Dial (929) 205-6099

Meeting ID: 889 2902 9219

Password: 277878

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
4. Approval of October 1, 2020 Meeting Minutes
5. New/Old Business
 - Review Quality Improvement Committee Activity Timeline
 - Review and Update Service Standards
 - Update on 2019 Quality Assurance Monitoring
6. Recipient's Office Report
7. Unresolved Parking Lot Items
None
8. Announcements
9. Adjournment

Upcoming Planning Council Meetings:

- Strategic Planning & Assessment - Thursday, January 7, 2020: 9:30am – 12:00pm
- Quality Improvement - Thursday, January 7, 2020: 12:00pm – 2:00pm
- Executive Committee - Friday, January 15, 2020: 9:30am – 10:30am
- Membership Finance – Friday, January 15, 2020: 10:30am – 11:30am
- Planning Council - Friday, January 15, 2020: 12:00pm – 2:00pm

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Meetings are open to the public—including representatives from the media and the press. Public Participants may express their opinions during three segments of the monthly meetings: during Public Comment Sections and Announcements. All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.

