



Anthony Santella, Co-Chair

Quality Improvement Committee Agenda

Thursday, September 1, 2022

12:00pm – 2:00pm

Burroughs Community Center, 2470 Fairfield Ave, Bridgeport, CT, 06605

To Join Zoom Meeting from your computer/laptop or tablet

<https://us02web.zoom.us/j/88167321695?pwd=RkVnc2ZPNkNTOEhDRFBkZkVNMVZLdz09>

To join via Cell Phone/Telephone:

Dial (929) 205-6099

Meeting ID: 881 6732 1695

Password: 662825

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
 - a. There is an opening for a co-chair for this committee.
4. Approval of June 9, 2022 meeting Minutes
5. New/Old Business
 - Review Quality Improvement Committee Activity Timeline
 - Review data requested by SPA to inform the PSRA process and/or needs assessments
 - Review and Update Service Standards
 - Review 2021 Quality Assurance Site Visit Results – this was done in June
 - Review QM Reports from the Recipient's Office
6. Recipient's Office Report
7. Parking Lot Items - None
8. Announcements
9. Adjournment

October Planning Council Meetings:

- Strategic Planning & Assessment/Quality Improvement– Thursday, October 6th, 9:30am – 2:00pm
- Executive Committee - Friday, October 14th, 9:30am – 10:30am
- Membership Finance - Friday, October 14th, 10:30am – 11:30am
- Planning Council – Friday, October 14th, 12:00pm – 2:00pm

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Meetings are open to the public—including representatives from the media and the press. Public Participants may express their opinions during three segments of the monthly meetings: during Public Comment Sections and Announcements. All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.