



*Anthony Santella, Co-Chair*

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**Quality Improvement Committee Agenda**

Thursday, October 6<sup>th</sup>, 2022

**11:00am –12:30pm**

*Burroughs Community Center, 2470 Fairfield Ave, Bridgeport, CT, 06605*

**To Join Zoom Meeting from your computer/laptop or tablet**

<https://us02web.zoom.us/j/86545137013?pwd=c2Q0OTI5cmFBRHdGZG00VjhXVC9SUT09>

**To join via Cell Phone/Telephone:**

Dial (929) 205-6099

Meeting ID: 865 4513 7013

Password: 985375

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
4. Approval of September 1<sup>st</sup>, 2022 meeting Minutes
5. New/Old Business
  - Review Quality Improvement Committee Activity Timeline
  - Review data requested by SPA to inform the PSRA process and/or needs assessments
  - Review and Update Service Standards
6. Recipient's Office Report
7. Parking Lot Items - None
8. Announcements
9. Adjournment

**November Planning Council Meetings:**

- Strategic Planning & Assessment Committee – **Thursday, November 3<sup>rd</sup>, 9:30am – 11:00am**
- Quality Improvement Committee – **Thursday, November 3<sup>rd</sup>, 11:00am – 12:30pm**
- Executive Committee - Friday, November 4<sup>th</sup>, 9:30am – 10:30am
- Membership/Finance Committee - Friday, November 4<sup>th</sup>, 10:30am – 11:30am
- Planning Council – Friday, November 4<sup>th</sup>, 12:00pm – 2:00pm

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Meetings are open to the public—including representatives from the media and the press. Public Participants may express their opinions during three segments of the monthly meetings: during Public Comment Sections and Announcements. All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.