



NEW HAVEN / FAIRFIELD  
**COUNTIES**  
RYAN WHITE PLANNING COUNCIL

*Albana Lame & David Colbert, Co-Chairs*

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**Quality Improvement Committee Agenda**

Thursday, November 4, 2021

12:00pm – 2:00pm

ZOOM Video Teleconference

**To Join Zoom Meeting from your computer/laptop or tablet**

<https://us02web.zoom.us/j/86794519941?pwd=emlrMWtRVE1pNDUxQm1MUjc0SmtSQTO9>

**To join via Cell Phone/Telephone:**

Dial (929) 205-6099

Meeting ID: 867 9451 9941

Password: 897547

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
4. Approval of October 7, 2021, Meeting Minutes
5. New/Old Business
  - Review Quality Improvement Committee Activity Timeline
  - Review and Update Service Standards
    - Mental Health Services, Substance Abuse Outpatient, Substance Abuse Inpatient, Health Insurance Premium Cost Sharing Assistance, Medical Transportation
  - Review data requested by SPA to inform the PSRA process and/or needs assessments
6. Recipient's Office Report – Quality Management Reports
7. Parking Lot Items - None
8. Announcements
9. Adjournment

January Planning Council Meetings:

- Strategic Planning & Assessment – Thursday, January 6<sup>th</sup>, 9:30am – 12:00pm
- Quality Improvement – Thursday, January 6<sup>th</sup>, 12:00pm – 2:00pm
- Executive Committee - Friday, January 14<sup>th</sup>, 9:30am – 10:30am
- Membership Finance -Friday, January 14<sup>th</sup>, 10:30am – 11:30am
- Planning Council – Friday, January 14<sup>th</sup>, 12:00pm – 2:00pm

[www.nhffryanwhitehivaidscare.org](http://www.nhffryanwhitehivaidscare.org)

Meetings are open to the public—including representatives from the media and the press. Public Participants may express their opinions during three segments of the monthly meetings: during Public Comment Sections and Announcements. All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.

